



# STAY SAFE FROM PHISHING SCAMS:

## Cyber Awareness Tips for Users

Phishing attacks are increasingly sophisticated, using fake emails, websites, and messages to steal sensitive information like passwords or financial details. Recognizing these scams and safeguarding your data is crucial in today's digital world. Here's what you need to know about phishing scams—and practical steps you can take to guard your information.



## Tips to Help Protect Yourself Online

- 1 Think Before You Click** – Avoid clicking on links or downloading attachments from unknown sources.
- 2 Verify Before Sharing** – Legitimate companies, especially banks and government agencies, rarely ask for sensitive information like passwords or Social Security numbers over email.
- 3 Look for Red Flags** – Pay attention to signs of phishing, such as:
  - Generic greetings (“Dear Customer” instead of your actual name)
  - Poor grammar or spelling mistakes
  - Urgency or threats demanding immediate action
- 4 Use Multifactor Authentication (MFA)** – Wherever possible, enable MFA for your accounts.
- 5 Update Frequently** – Keep your software, operating systems, and antivirus programs up to date.
- 6 Educate Yourself and Others** – Cyber attackers constantly evolve their methods.
- 7 Report Suspicious Activity** – If you suspect you've received a phishing email or text message, report it to your email provider or the organization being impersonated.
- 8 Be Wary of Public Wi-Fi** – Avoid accessing sensitive accounts while using public Wi-Fi networks.